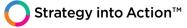
## **COVID-19 Response Effectiveness Review**



This self-assessment aims to evaluate your Business' preparedness to continue to succeed in the context of COVID-19.

We recommend that, on the basis of your results, you have a discussion with your colleagues to ascertain where your Business needs to focus. As you consider each statement, please respond from your Business' perspective using the following scale:

- 1. Strongly Disagree
- 2. Disagree
- Marginally Agree
  Agree
- 7. Strongly Agree
- Marginally Disagree 7. Stro Neither Agree nor Disagree

## Using the lens of the existing Covid-19 threat, to what extent do you agree with the following statements?

3.

4.

Think – Gaining Strategic Clarity		Strongly Disagree	Disagree	Marginally Disagree	Neither Agree nor Disagree	Marginally Agree	Agree	Strongly Agree
1.	Our business model will continue to be relevant and create value for our customers	1	2	3	4	5	6	7
2.	If needed, we can adapt our current model to ensure we remain financially resilient	1	2	3	4	5	6	7
Plan – Setting-Up for Success		Strongly Disagree	Disagree	Marginally Disagree	Neither Agree nor Disagree	Marginally Agree	Agree	Strongly Agree
3.	Our team members can work effectively from home	1	2	3	4	5	6	7
4.	We have communicated with key customers and suppliers about our current situation and how we will collaborate	1	2	3	4	5	6	7
5.	We have a COVID-19 plan that we regularly update based on reliable and impartial information	1	2	3	4	5	6	7
Deliver - Disciplined Action		Strongly Disagree	Disagree	Marginally Disagree	Neither Agree nor Disagree	Marginally Agree	Agree	Strongly Agree
6.	Senior leaders play an effective role in ensuring an efficient response	1	2	3	4	5	6	7
7.	Our team members understand their responsibilities in executing our COVID-19 plan	1	2	3	4	5	6	7
<b>Review</b> – Keeping on Track		Strongly Disagree	Disagree	Marginally Disagree	Neither Agree nor Disagree	Marginally Agree	Agree	Strongly Agree
8.	The progress of our COVID-19 plan is tracked objectively and discussed regularly	1	2	3	4	5	6	7
9.	While adopting a short-term focus, we are starting to plan for the future	1	2	3	4	5	6	7
Mobilise – Purposeful Commitment		Strongly Disagree	Disagree	Marginally Disagree	Neither Agree nor Disagree	Marginally Agree	Agree	Strongly Agree
10.	We communicate early and often with all key stakeholders about actions being taken	1	2	3	4	5	6	7
11.	We maintain employee engagement and emphasise their wellbeing	1	2	3	4	5	6	7

**Improvement Opportunities** – please note below your initial thoughts on what your business could do better to respond to the evolving COVID-19 situation. Discuss these, along with the results above with your colleagues.

This self-assessment provides an overview of your preparedness. It does not constitute advice. 820\_QWAP\_COVID19\_Response\_Effectiveness\_Review\_20200316

